

TOTAL WARRANTY SERVICES FIRST MILE VEHICLE SERVICE CONTRACTS®



FOUR COVERAGE LEVELS*

*Coverage level availability may be limited based on the age and mileage of your vehicle. New vehicle protection plans are available that provide additional protection beyond your vehicle's manufacturer's warranty ("Wrap Protection").

- ▶ POWERTRAIN
- ▶ GOLD
- ▶ GOLD PLUS
- ▶ PLATINUM

RENTAL CAR COVERAGE

Reimbursement up to \$35 per day for up to 10 days.*

TOWING COVERAGE

Reimbursement of up to \$75 in towing charges per covered mechanical breakdown.*

TRAVEL COVERAGE

If you're more than 100 miles from home when you break down, we will reimburse up to \$75 per day, up to \$375 per occurrence, for food and lodging.*

FLUID COVERAGE

Replacement of necessary fluids, oils, greases, lubricants and approved air conditioner gases that must be replaced in conjunction with a covered repair.

IMPROVED RESALE

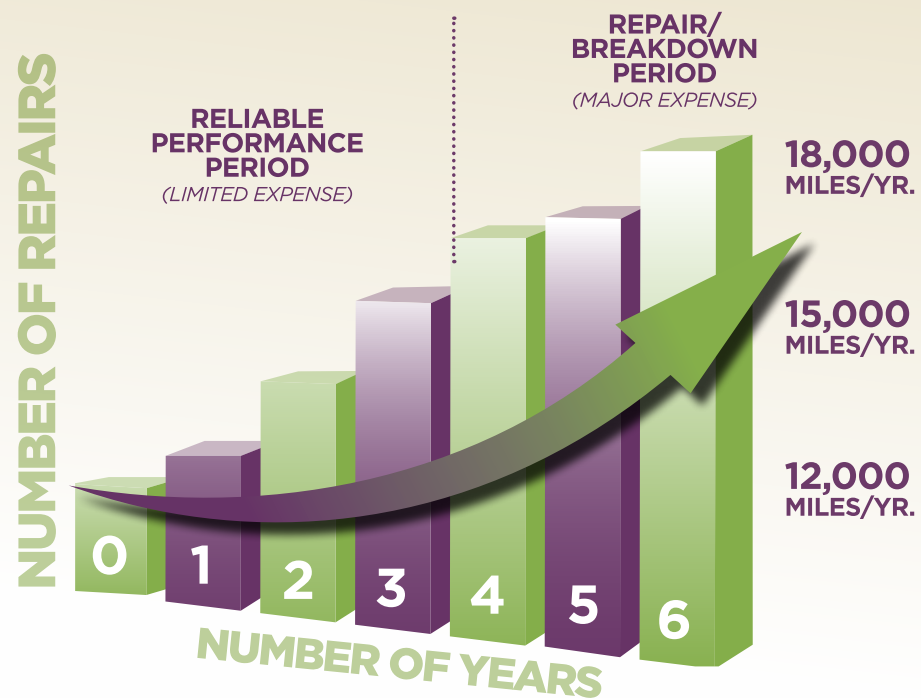
Each plan is fully transferable, making your car more appealing to potential buyers.

OVER 5,000 SERVICE CENTERS IN THE U.S.

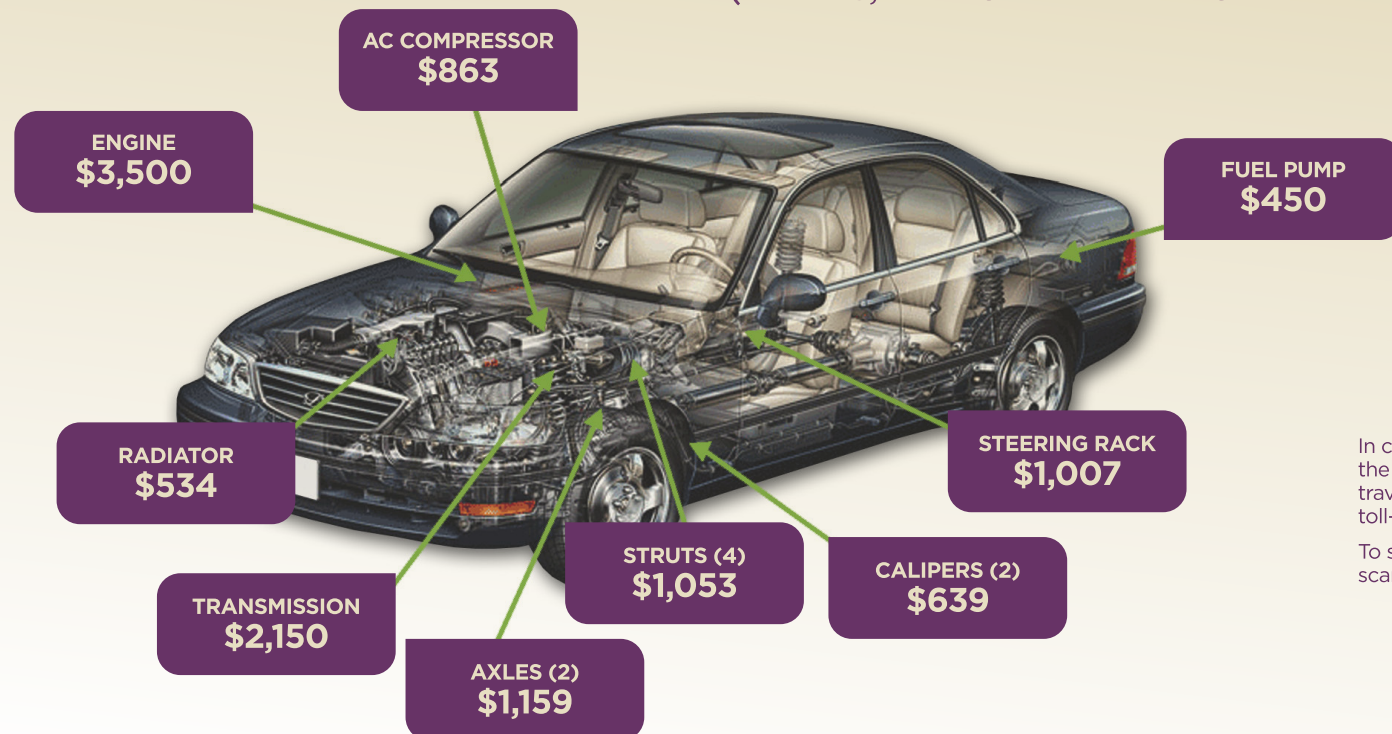
Receive service at greater than 5,000 authorized service centers and repair facilities.

*Only available in the event of a covered breakdown.

YOU DECIDE



AVERAGE REPLACEMENT COSTS (PARTS, LABOR AND ANCILLARY COSTS)



In case of a breakdown, you must contact the selling dealer. If you have moved or are traveling out of town, call the Administrator toll-free: 1-800-870-6856.

To start a claim via the mobile app, please scan the applicable QR code.

ANDROID



IOS



POWERTRAIN PLAN

ENGINE

Engine block and cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves

Crankshaft, pulley, main bearings, caps and bolts

Connecting rods, rod bearings, caps and bolts

Camshaft(s), camshaft bearings, button and plugs

Timing gears and timing chain or belt

Rocker arms, rocker arm pivots, shafts and bushings

Intake and exhaust valves, springs, guides, adjusters, retainers and seats

Pushrods and lifters

Intake manifold

Exhaust manifolds

Balance shaft

Water pump

Fuel pump

Thermostat

Oil pump, cover, gears, pressure relieve valve and screen

Rotor housing, rotors, shims and silent shaft

All internal fasteners, nuts and bolts

Turbocharger/supercharger assembly including boost valve and wastegate

Seals and gaskets

TRANSMISSION

Transmission/transaxle case and all internally lubricated parts including ring and pinion gears

Oil pump, cover, gears, housing and vanes

Torque converter

Valve body(s)

Throttle valve

Valve pack

Governor, gear and cover

Parking gear and pawl

Roll pins

Sprags

Sprockets

Chain

Springs

Stator and shaft

Pressure regulator valve

Pressure switches

Solenoids

Bands

Automatic transmission/transaxle clutch, drums, pistons and steel plates

Planetary and sun gears

Servos and rings

Blockers

Synchronizer hubs and keys

Bearings

Bushings

Supports and shafts

Control rings

Yoke

Extension housing

Speedometer drive gears

Accumulators and rings

Adjusters

All internal fasteners, nuts and bolts

Shift cover and forks

Separate bell housing

Transfer case and all internal parts contained within the transfer case

Seals and gaskets

(Standard transmission clutch assemblies and all component parts are not covered.)

DRIVE AXLE

Differential/axle housing(s) and all internal lubricated parts including the axle flange

Ring and pinion gear/carrier assembly

Spider gears and bearings

Pins

Retainers

Positraction clutches, plates and springs

Cover

Seals and gaskets

GOLD PLAN

Includes everything covered under the Powertrain Plan plus the following:

ENGINE

Oil pan, valve, timing and side covers

Thermostat housing

Water pump pulley

Engine mounts

Harmonic balancer

Flex plate/flywheel and ring gear

TRANSMISSION

Oil pan

Detent cable

Kickdown link

Tvi/throttle cable

Vacuum modulator

Transmission mounts

DRIVE AXLE

Constant velocity joints

Slip joint

Front wheel drive axles/halfshafts and wheel bearings

U-joints

Couplings

Flex disc

Prop shafts

Center support bearings

STEERING

Steering gear housing and internal parts including control rings, valves, pinion shaft, pitman shaft, worm shaft and gear, sector shaft, bearings, adjusters

Rack and pinion housing and internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings

Power steering pump and internal parts

including housing, reservoir, shaft and vanes

Power steering pump mounting brackets

Tie rods, idler and pitman arms, center/drag link, coupling and shafts

Cooler lines

Seals and gaskets

BRAKES

Master cylinder

Vacuum or hydraulic brake booster assembly

Hydraulic lines, hoses and fittings

Brake pedal apply pin

Compensator/proportioning valve

Metering valve

Calipers, piston, seal and dust boot

Wheel cylinders, cups, seals, spring and dust boots

Backing plate

Brake adjusters

Brake pedal, pedal lever and pedal pivot

Parking brake cable

ABS component parts including control processor/module, pump, dump valve, wheel speed sensors, solenoids, accumulator, and pressure differential switch

Seals and gaskets

AIR CONDITIONING

Condenser

Compressor

Evaporator

Orifice/expansion valve

Accumulator

Receiver drier

Automatic temperature control programmer

Clutch assembly including coil, disc and pulley

Control cables

Cutoff switch

Serpentine belt tensioner, bearing and pulley

Seals and gaskets

FRONT SUSPENSION

Upper and lower control arms, shafts and bushings

Struts, housing and cartridge

Spindle/steering knuckle and spindle support

Wheel bearings

Ball joints and bushings

Kingpin and bushings

Stabilizer bar, links and bushings

Torsion bar, mounts and bushings

Track bar, links and bushings

ELECTRICAL

Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil and rotor

Alternator mounting bracket

Voltage regulator

Starter motor housing and all internal parts including bushings, brushes, field windings, starter drive and solenoid

Front and rear wiper motor, transmission and linkage

Power window motor

Window regulators

Power seat motor

Steering column multi-function switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and speed control

Mirror motor switch

Brake light switch

Neutral safety switch

Glove box light switch

Courtesy light switch

Cooling fan relay

Air control solenoid

Air regulator valve

I.A.C. motor

Electronic ignition module

Electronic instrument panel module

Ignition coil

Engine distributor including shaft, gear, bushings and modules

Throttle position sensor

Vehicle speed sensor

M.A.P. sensor

Knock sensor and barometric pressure sensor

GOLD PLUS PLAN

Includes everything covered under the Gold Plan plus the following:

COOLING

Radiator, mounting brackets and coolant recovery tank

Fan clutch, fan blades and motor

Fan shroud

Heater core

Transmission cooler

FUEL

Fuel lines

Fuel pressure regulator

Level sending unit

Fuel injectors and seals

Injection pump

ESC systems

Fuel injection control components including mixture control

processor, throttle body assembly, cutoff valve, fuel rail, fuel distributor, trigger contacts, cold start valve, fuel injection valve, fuel accumulator

Tank

Tank door latch

Tank filler neck and a-ring

AIR CONDITIONING

Compressor mounting brackets

Idler pulley and bearings

Air conditioning/heater blower motor

STEERING

Steering wheel tilt and telescoping mechanism

FRONT SUSPENSION

Coil and leaf springs, seats and bushings, leaf spring shackles

Electronic level control components including pump, accumulator, lines and bags

REAR SUSPENSION

Upper and lower control arms, shafts and bushings

Upper and lower ball joints

Struts, housing and cartridge

Wheel bearings

Spindle/steering knuckle and spindle support

Coil and leaf springs, seats and bushings, leaf spring shackles

Track bars, links and bushings

Electronic level control components including pump, accumulator, lines bags

Stabilizer bar, links and bushings

ELECTRICAL

Cruise control module, servo, cables and switches

Instrument cluster including speedometer, odometer, tachometer and all gauges, warning indicators

Burglar alarm or electronic entry systems including remote entry receiver, sender and module

Door lock actuators

Mirror motor

Power window switch, power lock switch

Rear window defogger

Horn and relay

Convertible top motor

Sunroof motor

Power antenna motor

Electrical headlamp motor

Power trunk/hatch release motor, switch and solenoid

Power sliding door motor and switch

Electronic control modules including

body control module, electronic control unit, powertrain control module, transmission control module

Electronic throttle control module

Crank angle sensor

Camshaft position sensor

Throttle position motor

Fuel pulse dampener

Wide open throttle switch

Thermo time switch

Fuel pump relay

Automatic temperature control sensor

Ride height sensor and relay

Oxygen (o2) sensor

Mass air flow sensor

Manifold differential pressure sensor

Coolant temperature sensor

OEM radio/graphic equalizer/cassette tape player/compact disc player

PLATINUM PLAN

The most comprehensive mechanical coverage available for your new or pre-owned vehicle.

Includes everything covered under the Gold Plus Plan plus the following:

Compact disc player⁽³⁾

Radio assembly, speaker system and antenna⁽³⁾

Anti-theft system⁽³⁾

Navigation system⁽³⁾

Rain sensing wiper system

Steering wheel and integrated controls

Heated windshield

MacPherson struts

Cruise control system

Remote keyless entry system⁽³⁾

Electronic level control system

Torsion bars, coil springs, and leaf springs

TV, VCR and DVD systems⁽³⁾

Night vision system

Heated and cooled seat elements

Most on-board computers, sensors and relays

Back up camera

Back up sensors

Evaporative emissions system

Liftgate motor

...AND MUCH MORE!
⁽³⁾ Factory Installed

WHAT IS NOT COVERED (EXCLUSIONS)⁽⁴⁾

- The maintenance services and parts described under Maintenance Requirements as shown in the Vehicle Service Contract or the Manufacturer's Maintenance Schedule for your vehicle.
- Other normal maintenance services and parts, including engine tune-up (includes spark plugs, glow plugs, ignition wires, distributor cap and rotor), carburetor, batteries (including but not limited to: hybrid batteries), filters, lubricants or fluids, all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, suspension alignment, constant velocity boots, tires, wheels, suspension airbags, exhaust system, and catalytic converter.
- Glass, glass framework and fastening adhesives, sealed beam head lamps, light bulbs, lenses, trim, moldings, bright metal, upholstery, paint, sheet metal, bumpers, alignment of body parts, door panels, body panels, structural framework, and removable hardtop assemblies.
- Aftermarket accessories or equipment, components and systems not installed by the manufacturer.

⁽⁴⁾ Additional exclusions apply; see the Vehicle Service Contract for details.

NOTE: Coverage under Powertrain, Gold, and Gold Plus Coverage Plans is limited to only those parts and components described in this brochure. Parts not listed are not covered.

IN FLORIDA - OBLIGOR & ADMINISTRATOR:
AUTOMOTIVE WARRANTY SERVICES
OF FLORIDA, INC.
Florida Company Code #60023
175 W. Jackson Blvd.
Chicago, IL 60604

OTHER STATES - ADMINISTRATOR:
TOTAL WARRANTY SERVICES
PO Box 810187, Boca Raton,
FL 33481, 800.870.6856, Fax: 561.537.7215,
www.firstmilewarranty.com

The product being offered is a service contract and is separate and distinct from any product or service warranty which may be provided by the manufacturer, importer, or seller.

FOR FLORIDA RESIDENTS - NOTICE TO CONSUMER
Administrator may use replacement parts in covered repairs that may include new, remanufactured, used or non-original equipment manufactured parts.

FOR IDAHO RESIDENTS
This is an advertisement or offer to sell a motor Vehicle Service Contract. The sender of this communication is not the motor vehicle manufacturer of your vehicle or a licensed Idaho Automobile dealer nor affiliated with a motor vehicle manufacturer or Idaho Automobile dealer.