

TOTAL WARRANTY SERVICES

FIRST MILE VEHICLE SERVICE CONTRACTS®



FOUR COVERAGE LEVELS*

*Coverage level availability may be limited based on the age and mileage of your vehicle. New vehicle protection plans are available that provide additional protection beyond your vehicle's manufacturer's warranty ("Wrap Protection")

- ▶ POWERTRAIN
- ▶ GOLD
- ▶ GOLD PLUS
- ▶ PLATINUM

RENTAL CAR COVERAGE

Reimbursement up to \$35 per day for up to 10 days.

TOWING COVERAGE

Reimbursement of up to \$75 in towing charges per covered mechanical breakdown.

TRAVEL COVERAGE

If you're more than 100 miles from home when you break down, we will reimburse up to \$75 per day, up to \$375 per occurrence, for food and lodging.*

FLUID COVERAGE

Replacement of necessary fluids, oils, greases, lubricants and approved air conditioner gases that must be replaced in conjunction with a covered repair.

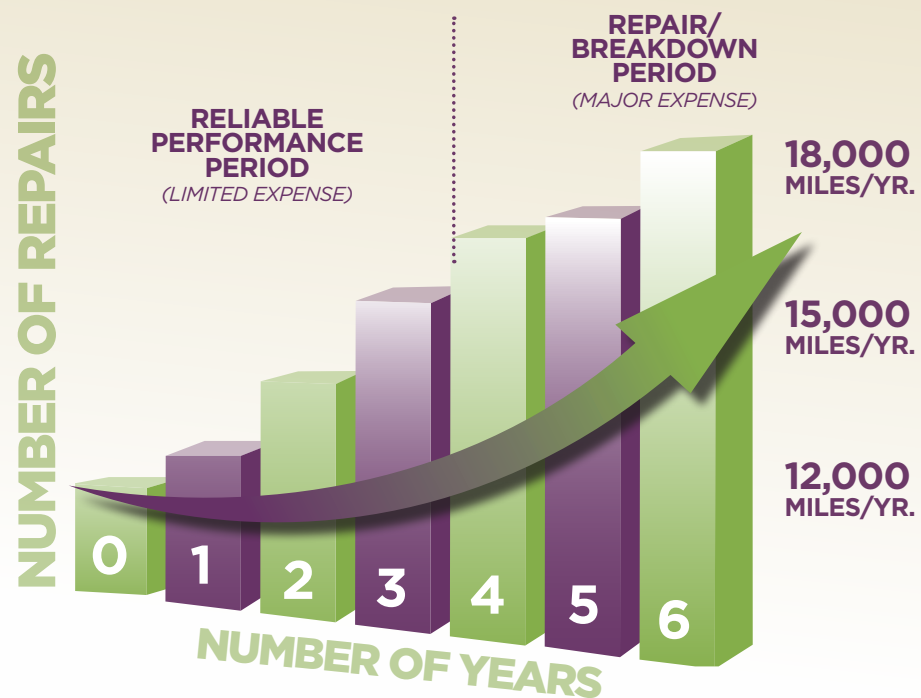
IMPROVED RESALE

Each plan is fully transferable, making your car more appealing to potential buyers.

OVER 5, 000 SERVICE CENTERS IN THE U.S.

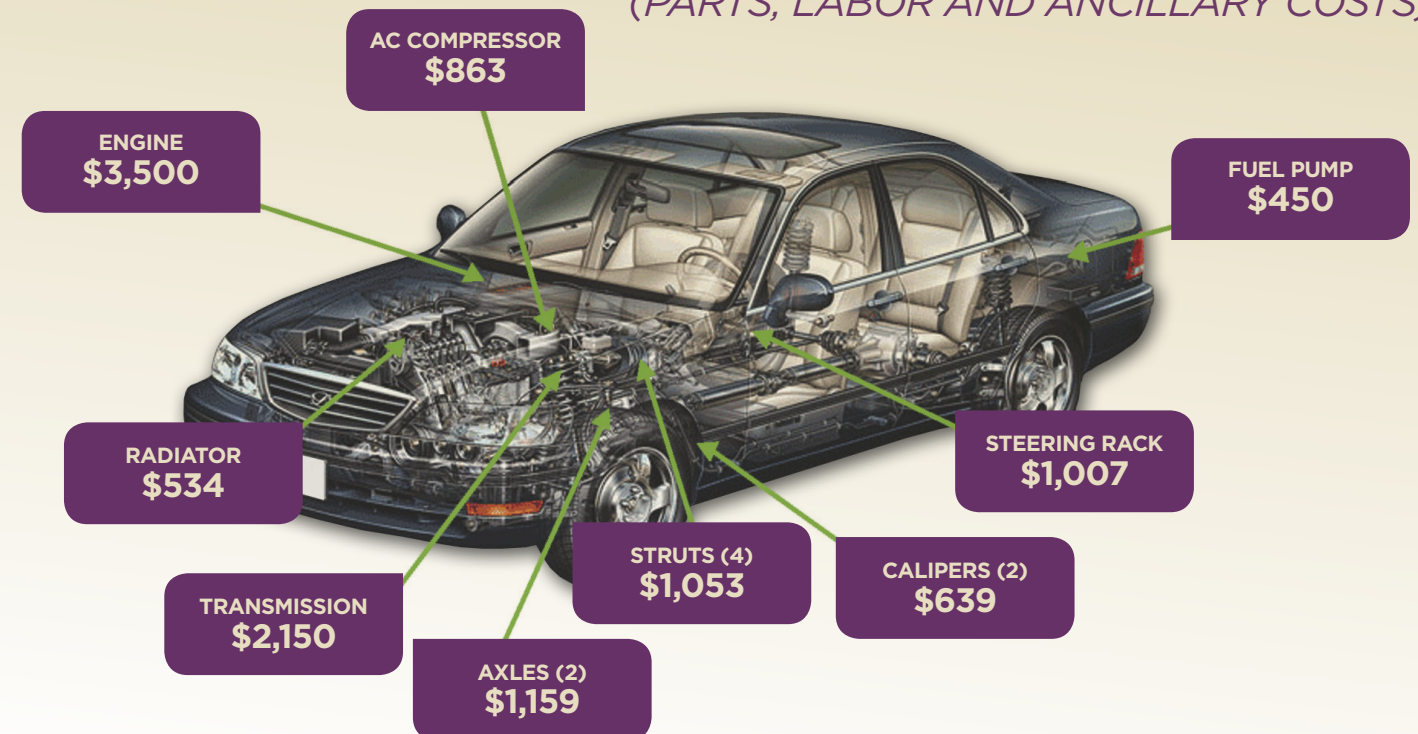
Receive service at greater than 5, 000 authorized service centers and repair facilities.

YOU DECIDE



AVERAGE REPLACEMENT COSTS

(PARTS, LABOR AND ANCILLARY COSTS)



POWERTRAIN PLAN

ENGINE

- Engine block and cylinder heads and all internally lubricated parts including pistons, piston rings, pins and cylinder sleeves
- Crankshaft, pulley, main bearings, caps and bolts
- Connecting rods, rod bearings, caps and bolts
- Camshaft(s), camshaft bearings, button and plugs
- Timing gears and timing chain or belt
- Rocker arms, rocker arm pivots, shafts and bushings
- Intake and exhaust valves, springs, guides, adjusters, retainers and seats
- Pushrods and lifters
- Intake manifold
- Exhaust manifolds
- Balance shaft
- Water pump
- Fuel pump
- Thermostat
- Oil pump, cover, gears, pressure relieve valve and screen
- Rotor housing, rotors, shims and silent shaft
- All internal fasteners, nuts and bolts
- Turbocharger/supercharger assembly including boost valve and wastegate
- Seals and gaskets

TRANSMISSION

- Transmission/transaxle case and all internally lubricated parts including ring and pinion gears
- Oil pump, cover, gears, housing and vanes
- Torque converter
- Valve body(s)
- Throttle valve
- Valve pack
- Governor, gear and cover
- Parking gear and pawl
- Roll pins
- Sprags
- Sprockets
- Chain
- Springs
- Stator and shaft
- Pressure regulator valve
- Pressure switches
- Solenoids
- Bands
- Automatic transmission/transaxle clutch, drums, pistons and steel plates
- Planetary and sun gears
- Servos and rings
- Blockers
- Synchronizer hubs and keys
- Bearings
- Bushings
- Supports and shafts
- Control rings
- Yoke
- Extension housing
- Speedometer drive gears
- Accumulators and rings
- Adjusters
- All internal fasteners, nuts and bolts
- Shift cover and forks
- Separate bell housing
- Transfer case and all internal parts contained within the transfer case
- Seals and gaskets.
- (Standard transmission clutch assemblies and all component parts are not covered.)

DRIVE AXLE

- Differential/axle housing(s) and all internally fabricated parts including the axle flange
- Ring and pinion gear/carrier assembly
- Spider gears and bearings
- Pins
- Retainers
- Positraction clutches, plates and springs
- Cover
- Seals and gaskets.

GOLD PLAN

ENGINE

- Oil pan, valve, timing and side covers
- Thermostat housing
- Water pump pulley
- Engine mounts
- Harmonic balancer
- Flex plate/flywheel and ring gear.

TRANSMISSION

- Oil pan
- Detent cable
- Kickdown link
- Tvi/throttle cable
- Vacuum modulator
- Transmission mounts.

DRIVE AXLE

- Constant velocity joints
- Slip joint
- Front wheel drive axles/halfshafts and wheel bearings
- U-joints
- Couplings
- Flex disc
- Prop shafts
- Center support bearings.

STEERING

- Steering gear housing and internal parts including control rings, valves, pinion shaft, pitman shaft, worm shaft and gear, sector shaft, bearings, adjusters
- Rack and pinion housing and internal parts including control valve, rack bellows, mounts, rack shaft and yoke, spool valve, bearings
- Power steering pump and internal parts including housing, reservoir, shaft and vanes
- Power steering pump mounting brackets
- Tie rods, idler and pitman arms, center/drag link, coupling and shafts
- Cooler lines
- Seals and gaskets.

BRAKES

- Master cylinder
- Vacuum or hydraulic brake booster assembly
- Hydraulic lines, hoses and fittings
- Brake pedal apply pin
- Compensator/proportioning valve
- Metering valve
- Calipers, piston, seal and dust boot
- Wheel cylinders, cups, seals, spring and dust boots
- Backing plate
- Brake adjusters
- Brake pedal, pedal lever and pedal pivot
- Parking brake cable
- ABS component parts including control processor/module, pump, dump valve, wheel speed sensors, solenoids, accumulator, and pressure differential switch
- Seals and gaskets.

AIR CONDITIONING

- Condenser
- Compressor
- Evaporator
- Orifice/expansion valve
- Accumulator
- Receiver drier
- Automatic temperature control programmer
- Clutch assembly including coil, disc and pulley
- Control cables
- Cutoff switch
- Serpentine belt tensioner, bearing and pulley
- Seals and gaskets.

FRONT SUSPENSION

- Upper and lower control arms, shafts and bushings
- Struts, housing and cartridge
- Spindle/steering knuckle and spindle support
- Wheel bearings
- Ball joints and bushings
- Kingpin and bushings
- Stabilizer bar, links and bushings
- Torsion bar, mounts and bushings
- Track bar, links and bushings.

ELECTRICAL

- Alternator housing and all internal parts including bearings, bushings, brushes, rectifier bridge, diodes, field coil and rotor
- Alternator mounting bracket
- Voltage regulator
- Starter motor housing and all internal parts including bushings, brushes, field windings, starter drive and solenoid
- Front and rear wiper motor, transmission and linkage
- Power window motor
- Window regulators
- Power seat motor
- Steering column multi-function switch and individual switches for turn signal, headlamp, dimmer, wiper, washer and speed control
- Mirror motor switch
- Brake light switch
- Neutral safety switch
- Glove box light switch
- Courtesy light switch
- Cooling fan relay
- Air control solenoid
- Air regulator valve
- I.A.C. motor
- Electronic ignition module
- Electronic instrument panel module
- Ignition coil
- Engine distributor including shaft, gear, bushings and modules
- Throttle position sensor
- Vehicle speed sensor
- M.A.P. sensor Knock sensor and barometric pressure sensor.

GOLD PLUS PLAN

COOLING

- Radiator, mounting brackets and coolant recovery tank
- Fan clutch, fan blades and motor
- Fan shroud
- Heater core
- Transmission cooler.

FUEL

- Fuel lines
- Fuel pressure regulator
- Level sending unit
- Fuel injectors and seals
- Injection pump
- ESC systems
- Fuel injection control components including mixture control processor, throttle body assembly, cutoff valve, fuel rail, fuel distributor, trigger contacts, cold start valve, fuel injection valve, fuel accumulator
- Tank
- Tank door latch
- Tank filler neck and a-ring.

AIR CONDITIONING

- Compressor mounting brackets
- Idler pulley and bearings
- Air conditioning/heater blower motor.

STEERING

- Steering wheel tilt and telescoping mechanism

FRONT SUSPENSION

- Coil and leaf springs, seats and bushings, leaf spring shackles
- Electronic level control components including pump, accumulator, lines and bags.

REAR SUSPENSION

- Upper and lower control arms, shafts and bushings
- Struts, housing and cartridge
- Wheel bearings
- Spindle/steering knuckle and spindle support
- Coil and leaf springs, seats and bushings, leaf spring shackles
- Track bars, links and bushings
- Electronic level control components including pump, accumulator, lines bags
- Stabilizer bar, links and bushings.

ELECTRICAL

- Cruise control module, servo, cables and switches
- Instrument cluster including speedometer, odometer, tachometer and all gauges, warning indicators
- Burglar alarm or electronic entry systems including remote entry receiver, sender and module
- Door lock actuators
- Mirror motor
- Power window switch, power lock switch
- Rear window defogger
- Horn and relay
- Convertible top motor
- Sunroof motor
- Power antenna motor
- Electrical headlamp motor
- Power trunk/hatch release motor, switch and solenoid
- Power sliding door motor and switch
- Electronic control modules including body control module, electronic control unit, powertrain control module, transmission control module
- Electronic throttle control module
- Crank angle sensor
- Camshaft position sensor
- Throttle position motor
- Fuel pulse dampener
- Wide open throttle switch

PLATINUM PLAN

The most comprehensive mechanical coverage available for your new or pre-owned vehicle.

Includes everything covered under the Gold Plus Plan plus the following:

- Compact disc player⁽³⁾
- Radio assembly, speaker system & antennac⁽³⁾
- Anti-theft system⁽³⁾
- Navigation system⁽³⁾
- Rain sensing wiper system
- Steering wheel & integrated controls
- Heated windshield
- MacPherson struts
- Cruise control system
- Remote keyless entry system⁽³⁾
- Electronic level control system
- Torsion bars, coil springs, & leaf springs
- TV, VCR & DVD systems⁽³⁾
- Night vision system
- Heated and cooled seat elements
- Most on-board computers, sensors & relays
- Back up camera
- Back up sensors
- Evaporative emissions system
- Lift gate motor
- ...AND MUCH MORE!
- ⁽³⁾ Factory Installed

WHAT IS NOT COVERED (EXCLUSIONS)⁽⁴⁾

1. The maintenance services and parts described under Maintenance Requirements as shown in the Vehicle Service Contract or in the Manufacturer's Maintenance Schedule for your vehicle.
2. Other normal maintenance services and parts including engine tune-up (includes spark plugs, glow plugs, ignition wires, distributor cap and rotor), carburetor, batteries (including but not limited to: hybrid batteries), filters, lubricants or fluids, all hoses and belts (not specifically listed), brake pads and shoes, brake rotors and drums, suspension alignment, constant velocity boots, tires, wheels, suspension air bags, exhaust system and catalytic converter.
3. Glass, glass framework and fastening adhesives, sealed beam head lamps, light bulbs, lenses, trim, moldings, bright metal, upholstery, paint, sheet metal, bumpers, alignment of body parts, door panels, body panels, structural framework and removable hardtop assemblies.
4. Aftermarket accessories or equipment, components and systems not installed by the manufacturer.

⁽⁴⁾ Additional exclusions apply, see the Vehicle Service Contract for details.

NOTE: Coverage under Power Train, Gold and Gold Plus Coverage Plans is limited to only those parts and components described in this brochure. Parts not listed are not covered.